



7 Services

Our commitment





We have **40 years** of experience in the market offering innovative solutions. Our commercial offices in **Spain**, **Italy**, **United Kingdom**, **France and Portugal** allow us to be in contact with our customers in more than 60 countries.

About Emuca

What we do

At Emuca we design, manufacture and market a wide range of solutions for the furniture, carpentry, hardware and DIY sectors.



How we do it

Through a technical and creative team that generates honest and close relationships with all its customers. A team that seeks to boost creativity in its audiences and their capacity for freedom and creation.

What we do it for

To boost the capabilities of others. To inspire people to create and imagine new spaces and realities.

Brand essence



The spaces we inhabit are movement, life and constant adaptation.

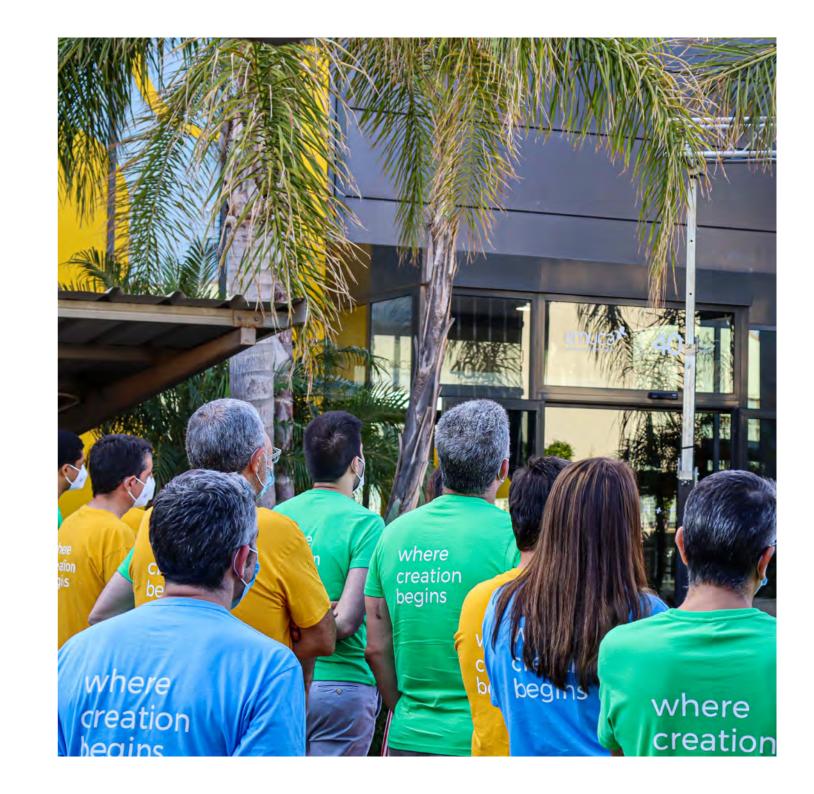
A life we measure in changes, explosions guided by the capacity to create.

An innate capacity of the human being that we share and want to promote.

Where creation begins

Emuca as the point where it all begins

Our brand essence, what moves us



We promote your human creativity

We love our work, we know what we mean in people's lives because we work from the end consumer's point of view. What moves us in our day to day is the same thing that makes us want to inspire and be part of the lives of others.



Predictable solutions, unpredictable skills

The quality of our products and our service is what makes us reliable and **predictable.** A perfect foundation on which to build infinite solutions. The same ones that provide freedom, and motivate the creativity that ensures **unpredictable and unexpected results.**

Keeping it simple

We are the beginning, the lever for others to build on. We inspire from the simplicity and ease of reaching results for others, to whom we give the tools to imagine and create.



Services



At Emuca we take our clients' satisfaction very seriously. That is why we offer a wide range of professional services and solutions to help them achieve their goals, advising and accompanying them on their way.

Certified quality

Our main requirement is quality: All the products we manufacture and sell comply with current European standards in terms of service, processes and product.





Logistics

We have logistics centers in Spain and Italy, totaling more than 32,000 m2, equipped with advanced digital systems, automatic vertical warehouses and innovative order management systems.

We export to more than 60 countries and have a large and well-prepared sales network throughout Europe, which is aware of the demands of the different markets.

> +500 shipments/day

+14.000 cases/day

30.000 pallets



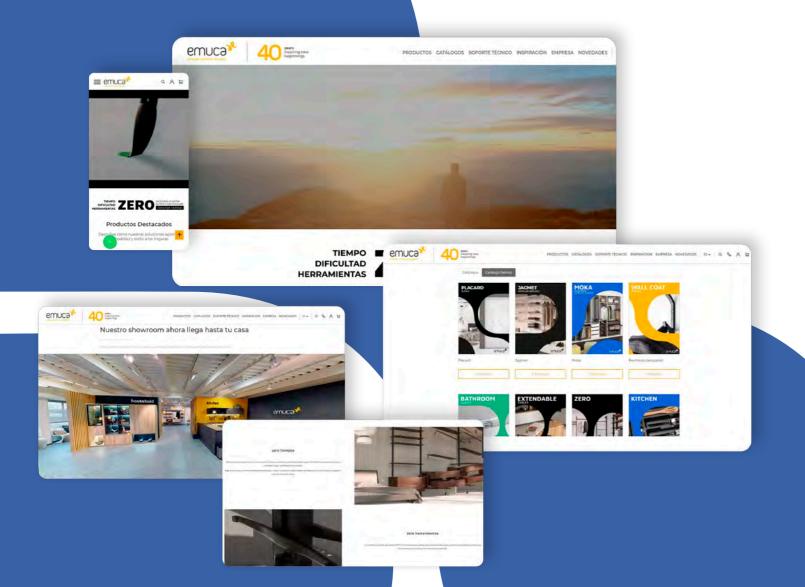
WMS

In Emuca we are committed to continuous improvement, offering the best solutions adapted to your needs and improving the service according to the demands of an increasingly competitive market.

All our logistics centers have a new WMS (Warehouse Management System) to optimize processes and operations.

We work with advanced automatic systems that contribute to the logistic efficiency of our warehouses to reduce lead time to the maximum and offer a fast and quality delivery service to our customers.





Web Platform

On our website you will find extensive content and services such as product photos and images, applied photos, installation sketches, videos, 3D, digital catalogs, virtual showroom, configurators and technical and commercial assistance to answer any questions you may have.





In addition, in our B2B and B-easy portal you will be able to place your orders with total comfort, check available stock, consult delivery times and track your shipments.

E-Commerce

We have more than 1,200 DIY products and furniture accessories optimized for ecommerce.

We offer complete content oriented to e-commerce platforms: titles, descriptions, images, assembly videos and also available in more than 8 languages.

Reasons to choose us



tailored products

Client:

✓ Professional

✓ Individual



delivery service

fast delivery order tracking





enriched contents

images and videos assembly instructions technical questions



multi language

content in 8 languages



shipments all over Europe

+32.000 m² of warehouse
2 Logistics Centers
Dropshipping or to your warehouse

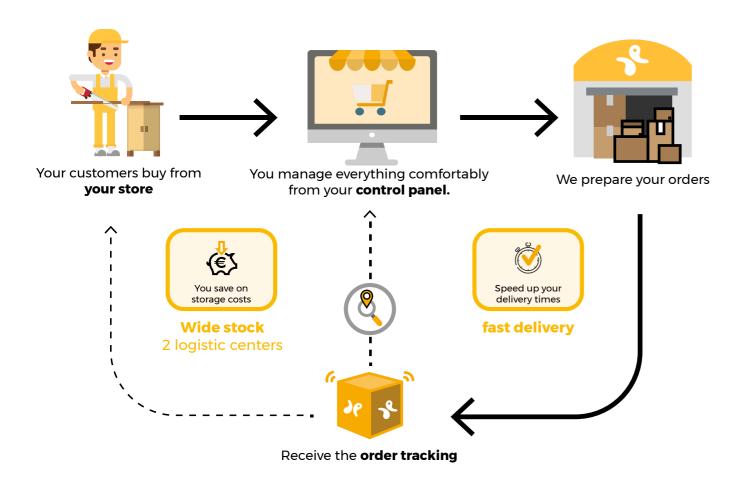


easy integration

catalog and stock CSV, XML

Dropshipping

Emuca gives you the possibility to ship material directly to your work areas without the need of having them in stock. We make agreements with carriers that will be in charge of sending the order to your store or to the place where your customer has to install the product. With this, you get improvements such as not investing in stock, not managing shipments or selling products that you do not have physically.



✓ You save on transport

✓ Reduce space in your warehouse

✓ Gain time

✓ Order constantly located

Our commitment



We want to share our way of working and our commitment, with a business model focused on quality, innovating solutions, with a clear commitment to environmental sustainability and orienting the company towards efficiency.

Sustainable strategy

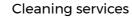
We are aware of the positive and negative impacts that the development of our activity can have on the economic, social and environmental levels. That is why, in recent years, we have made an increasingly strong commitment to the sustainable development of all our operations.



Resource management

Our facilities have cleaning, maintenance and waste collection services for cardboard, wood, iron, aluminum, plastics, toners, etc. Through approved external suppliers. We are committed to eco-packaging in all our processes, with the objective that the products used in the same are designed with the minimum amount of material necessary, as small and light as possible and 100% recyclable.







resource minimization



paper optimization



Ecoembalaje



Emissions reduction

We renew our fleet of commercial and representative vehicles to ensure a reduction in gas emissions.

We ensure that our suppliers related to transportation and packaging activities have internal environmental management systems in place.

We have installed 432 photovoltaic solar panels for self-consumption at our own plant.











People

We are looking for dynamic, positive people with initiative, who value new challenges and professional and personal development. In short, people who are aligned with our values and who identify with our corporate DNA.









digital change





Problem solving

Reliability



Commitment to the SDGs

Emuca has a sustainable strategy aligned with the Sustainable Development Goals (SDGs), focusing on six of them: health and well-being, gender equality, affordable and clean energy, decent work and economic growth, industry, innovation and infrastructure, and responsible production and consumption.

The development of our products and services and their distribution are actions with an environmental impact due to the use of natural resources and emissions, so we are constantly working to optimize and reduce them.







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